

## Website Information

### Medi-Cal Services

- Clients can easily use this manual to research Medi-Cal for applying to and the use of Medi-Cal.

<http://www.alamedasocialservices.org/public/pdfs/MediCal%20You.pdf>

## **New Medi-Cal Citizenship and Identification Requirements Frequently Asked Questions (FAQs)**

### **What has changed?**

- U.S. citizens and nationals must provide verification of citizenship and identity.
- The verification must be an acceptable original document.
- Providing the verification is a one-time activity, even if the customer is discontinued or moves to another county.

### **Who does this change affect?**

- U.S. citizens
- Naturalized citizens
- U.S. Nationals born in
  - America Samoa
  - Swains Island
  - Commonwealth of the Northern Mariana Islands
  - Puerto Rico
  - U.S. Virgin Islands
  - Guam

### **Who is NOT affected by this change?**

- Non-citizens
- Undocumented immigrants
- CalWORKs applicants and recipients
- Minor Consent applicants and recipients
- SSI beneficiaries
- Social Security Disability- (Title II) beneficiaries
- Social Security Retirement and Survivors Insurance (Title II) based on their own disability
- Medicare beneficiaries

- Deemed eligible infants who are born in the U.S. whose delivery was covered by Medi-Cal
- Children receiving adoption benefits and foster care
- Infants eligible under the Abandoned Baby Program who are born in the U.S. and have no documentation
- Presumptive Eligibility or Accelerated Enrollment (However, citizenship and identity requirements will apply when ongoing Medi-Cal is established unless otherwise exempt)

**When does this change start?**

Alameda County implements this new regulation effective February 15, 2008. It affects:

- Applicants immediately
- Recipients at your next annual renewal

**What documents are required?**

Original or certified copy of one of the following documents is acceptable proof for both U.S. citizenship and identity:

- United States Passport
- Certificate of Naturalization (Form N-550 or N-570)
- Certificate of Citizenship (Form N-560 or N-561)

**OR**

One item from each box below:

<b>Any <u>one</u> item from this list to prove Citizenship</b>	<b>Any <u>one</u> item from this list to prove IDENTITY</b>
<ul style="list-style-type: none"> <li>▪ U.S. public birth record (Birth Certificate) issued before age 5</li> <li>▪ Certification of Report or Birth Abroad</li> <li>▪ U.S. Citizen Identification Card</li> <li>▪ American Indian or Northern Mariana Card</li> <li>▪ Final Adoption Decree</li> <li>▪ Evidence of U.S. civil service employment</li> <li>▪ Official military record of service</li> <li>▪ Hospital record with time &amp; place of U.S. birth</li> <li>▪ Life/Health/Other insurance showing U.S. place of birth</li> <li>▪ Census record showing U.S. citizenship or place of birth</li> <li>▪ Seneca Indian tribal census record</li> <li>▪ Bureau of Indian Affairs tribal census record of the Navajo Indians</li> <li>▪ U.S. State Vital Statistics notification of birth registration</li> <li>▪ Doctor/Midwife statement who was in attendance at time</li> </ul>	<ul style="list-style-type: none"> <li>▪ Driver's License including photo</li> <li>▪ School ID card with photo</li> <li>▪ Federal, state or local government ID card with same information as driver's license</li> <li>▪ U.S. Military card or draft record</li> <li>▪ Military dependant's ID card</li> <li>▪ U.S. Coast Guard Merchant Mariner Card</li> <li>▪ Native American Tribal document</li> <li>▪ Certificate of Degree of Indian Blood or other U.S. American Indian/Alaska Native Tribal document</li> <li>▪ For children under 16, school record or report card, including daycare or nursery school</li> <li>▪ For children under 16, clinic, doctor or hospital record</li> <li>▪ For children under 18, an Affidavit from parent, as long as no affidavit is used for citizenship.</li> </ul>

of birth

- Nursing/medical record indicating U.S. place of birth
- Written affidavit by two people (both have to be verified U.S. citizens and one of them must not be related to you.)

### **What happens if proof is not provided?**

- The individual may receive restricted Medi-Cal benefits until the necessary documentation is received.

### **Who will accept the documents?**

- Any Social Services Agency office will accept the documents.
- The person does not need to be present.

**For additional information regarding the new Medi-Cal regulation, please contact your Eligibility Technician who can be reached by phoning (510) 777-2300**

## **Eligibility**

Generally, public assistance recipients, pregnant women and children under 21 years of age are eligible for Medi-Cal benefits. All residents of California may qualify for Medi-Cal. If you are residing in California and plan to remain permanently, you may be eligible for one of the Medi-Cal programs. You can prove that you are a California resident with one of the following:

- California driver's license
- California identification (ID) card
- Lease or rent receipt
- Utility or telephone bill
- Letter from family or friends
- Letter from an employer
- Alien registration card

NOTE: You do not need to be a citizen to receive Medi-Cal benefits. Many California residents who are not U.S. citizens are eligible for Medi-Cal. Groups covered by Medi-Cal include:

- Families receiving CalWORKs (formerly AFDC)
- Low-income families who choose not to receive CalWORKs
- Families leaving CalWORKs due to earnings or receipt of child support
- Pregnant women
- Children in low income families
- People who are disabled, aged (65 years or older) or blind
- Many different types of immigrants

### **Income and property rules**

Your monthly income and the value of any other property (such as a bank account) must be below the level allowed for Medi-Cal eligibility. The amount of income allowed by Medi-Cal depends upon your individual situation.

Some kinds of income and property are exempt (not counted). Examples of exempt income include SSI, CAPI and CalWORKs cash benefits. Exempt property includes your home (if you live in your home), at least one motor vehicle, your household furnishings and personal property.

The following groups can now receive Medi-Cal regardless of the family's property:

- Children age 1-5 with income at or below 133% of the federal poverty level
- Children age 6-18 with income at or below 100% of the federal poverty level
- Pregnant women and children under 1 year of age with income at or below 200% of the federal poverty level.

### **How to apply**

If you wish to apply in person, you may go to one of the following Alameda County Social Services Agency [public contact offices](#) Monday through Friday between 8:30 a.m. and Noon and from 1 p.m. to 5 p.m.

You may apply for Medi-Cal by mail, please call (510) 777-2300 or 1-800-698-1118 (toll free) to request a Medi-Cal Mail -In Application and Instructions booklet. Remember, whether you take your application to the SSA or you mail it, you should not pay anyone to help you with the completion of this application.

Please contact the Health Insurance Benefits Coordinator at (510) 383-2898 for FREE help with your Medi-Cal Application.

## Office Locations

Community members in search of assistance should contact one of the following Agency facilities.

Those interested in volunteering or serving the community are also welcome to contact the Agency through one of the following:

### **Hours of Operation for all offices:**

**Monday - Friday**

**8:30 am - 12:00 pm**

**1:00 pm - 5:00 pm**

### **North County**

North County Multi-Service Center  
2000 San Pablo Ave  
Oakland CA 94612  
510.891.0700

### **East County**

Eastmont Self-Sufficiency Center  
6955 Foothill Blvd Suite 100  
Oakland CA 94605  
510.383.5300

### **Medi-Cal Center**

Enterprise Office  
8477 Enterprise Way  
Oakland CA 94621  
510.777.2300

### **South County**

Eden Area Multi-Service Center  
24100 Amador St  
Hayward CA 94544  
510.670.6000

### **Fremont Outstation**

39155 Liberty St Ste C330  
Fremont CA 94536  
510.670.6000

### **Livermore Outstation**

3311 Pacific Ave  
Livermore CA 94550  
925.455.0747