



In Need of Crisis Support?

We are so glad you came to Sausal Creek. We want to help you get the care you need to feel safe and in control.

Sausal Creek will be temporarily closed for renovations from June 30th to July 17th to help us refurbish our space and prepare to reopen soon with new services and supports. We know this is a hardship. We are terribly sorry we cannot help you personally right now. Until we reopen for services, here are some resources for immediate help.

Immediate Crisis Support

24-Hour Crisis Line: 800-309-2131

Call for support, any time, day or night. The crisis support service members can help if you're in crisis, feel suicidal, or just need to talk. You can also visit: <https://www.crisissupport.org/programs/crisis-line/>

Highland Hospital

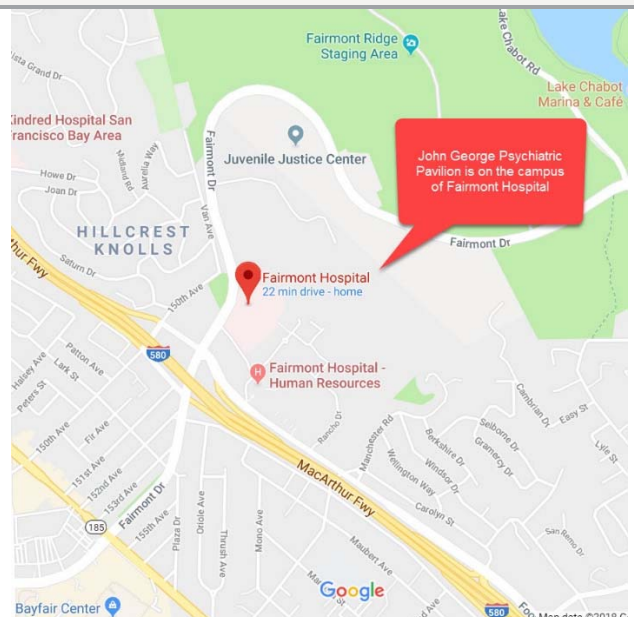
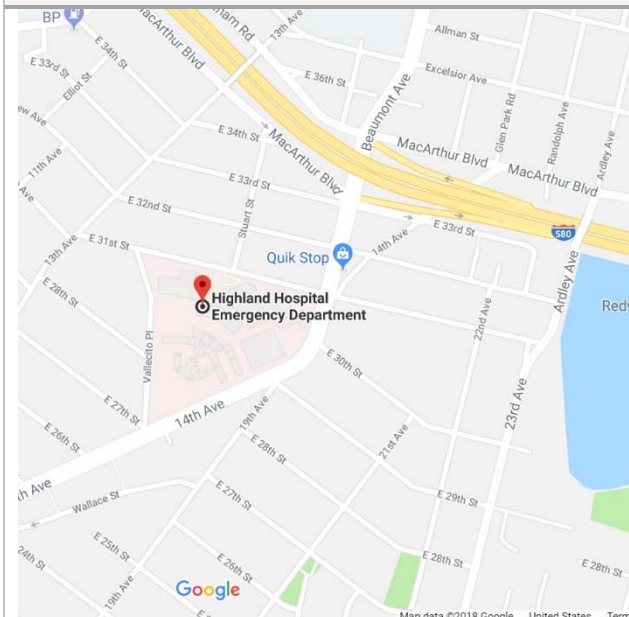
You can go to Highland Hospital ER for walk-in, in-person support. See back page for directions.

1411 E. 31st St, Oakland, CA 94602
510-437-4800

John George Psychiatric Pavilion

You can go to John George for walk-in, in-person support if you are in immediate crisis. See back page for directions.

2060 Fairmont Dr., San Leandro, CA 94578
510-346-1300



Highland Hospital	John George Psychiatric Pavilion
<p>Public Transportation: Take Bus 62 at 23rd Avenue and East 27th Street, facing towards MacArthur Blvd.</p> <p>This bus will leave you right outside of Highland Hospital.</p>	<p>BART & Public Transportation: The nearest BART station is Bay Fair (1.2 miles). The Alameda County Sustainability Shuttle is free and stops at the BART station, the Juvenile Justice Center, and John George Psychiatric Pavilion. Additionally, an AC Transit bus serves this area.</p>
<p>Parking: Visitors may park in the public garage at 14th Avenue and East 31st Street. There is a fee for parking, with no in-and-out privileges. Garage levels P5 and P6 connect directly to the hospital. The public garage also offers valet parking. Patients and visitors may also park in the HCP underground parking lot, where there are 176 available spots. If the garage is full, street parking is available. Pay close attention to signs limiting hours of parking.</p>	<p>Parking: John George Psychiatric Hospital provides a limited number of metered parking spaces.</p>

New Sausal Creek Services

When Sausal Creek reopens on July 17th, 2018, we will be offering new services and supports.

New Sausal Creek Services:

- Case management and medication management services for individuals with serious mental illness who have been referred by Alameda County ACCESS
- Walk-in crisis services for residents of Alameda County, age 18+, who do NOT have a current mental health doctor/provider, and who are uninsured or who are covered by MediCal.

Sausal Creek Temporary Closure Dates:

- Closing: June 30th at 12:00 Noon.
- Reopening: July 17th at 7:00 AM.

New Sausal Creek Hours:

When Sausal Creek reopens on July 17th, our hours of operation will be:

Tuesday	7:00am-3:30pm
Wednesday	11:30am-8:00pm
Thursday	9:00am-5:30pm
Friday	11:30am-8:00pm
Saturday	9:00am-5:30pm